



Tellabs Product Training

Get expert training when and where you need it.



Operate
products
reliably and
efficiently



Overview

Tellabs® Global Services Product Training helps you optimize network efficiency and improve productivity while maintaining service levels for your customers. Leveraging Tellabs' expertise can help you contain operational costs now and into the future.

Whether installing a new network or adding features and functionality to an existing network, Tellabs product training helps you maintain peak network performance. Tellabs offers a wide range of product training courses designed to enable you to operate, maintain and provision your Tellabs network equipment.

The Tellabs Advantage

Tellabs is an industry leader in product training services. Partnering with Tellabs for your training needs brings you the expertise you need to enhance your job performance.

■ Professional Expertise

Highly qualified training instructors conduct all courses to promote consistency in content and delivery. This professional expertise helps to ensure that your staff receives the same training, with the same learning objectives, regardless of course location. Our training instructors provide you with hands-on experience that far exceeds the ability to learn through self study.

■ Commitment to Quality

Tellabs product training is TL 9000-compliant, demonstrating our commitment to quality system implementation and continuous improvement. Regular course evaluations help our team gather detailed feedback to further improve the learning experience.

■ Cost-effective Delivery

Tellabs offers a variety of course delivery options to provide access to training wherever and whenever you need it, whether self-paced or instructor-led.

We design courses to effectively transfer knowledge in the shortest time possible, reducing the amount of time your staff is away from work. Flexible training options also enable you to minimize travel expenses if necessary.

■ Extensive Training Portfolio

We understand how quickly technology changes. That's why we update our extensive range of courses on a regular basis. Our training portfolio includes a variety of levels, ranging from basic introduction to advanced classes. Tellabs can also customize training to support your specific operational requirements.

To achieve the best learning results, most of our courses combine instructor-led lessons with hands-on configuring, testing and troubleshooting. We train students in networked classroom laboratories, simulating the field conditions of real of system operations.



Benefits

■ Improved System Operation

Training helps you use Tellabs products as effectively as possible to improve efficiency and reduce costs.

■ Improved Productivity

Tellabs training combines lectures, demonstrations, hands-on lab exercises and assessments to promote learning.

■ Faster Time to Revenue

Tellabs training helps you leverage resources and maximize the value of your Tellabs solutions.

Course participants receive a comprehensive set of training material and a certificate of course completion.

■ Language Support

We offer most courses and materials in English. Depending on customer requirements and instructor availability, we can often provide courses in your local language.

Product Training Delivery Options

■ Classroom-Connect

Classroom-Connect delivers hands-on training with Tellabs equipment and a live instructor. We can deliver this traditional course at any Tellabs training center or at your location. Our laboratories are configurable to simulate a typical work environment and reinforce class exercises. Should you select training at your location, you may either provide a non-traffic-bearing system or use Lab-Connect for exercises

■ U-Connect

This Web-based training option enables students to train at their own pace and integrate training with other work commitments. Students can access training content through either the Tellabs Portal or on your own network. Some hands-on courses require completed classes or prerequisite instruction, which are available via U-Connect.



■ **Lab-Connect**

Lab-Connect brings you the Tellabs laboratory via the Internet, offering hands-on training opportunities regardless of your location. You benefit from formal, instructor-led training while minimizing travel and time away from your job. Also, by using Tellabs systems for training, your own equipment stays fully operational—students only need Internet-capable computers to participate.

■ **Remote-Connect**

Enter our classroom through your computer. Remote-Connect offers live, instructor-led classroom training over the Web. You access the classroom through your computer to see and hear presentations and live system demonstrations, as well as whiteboard interaction with the instructor.

■ **Customized Training**

Tellabs can also deliver customized training to meet specific individual needs. We can design classes to address particular applications and product areas, covering multiple subject areas as required.

Classroom-Connect: Training at Tellabs Location

Tellabs offers state-of-the-art training centers and laboratory environments. Our learning facility minimizes distractions and promotes student immersion in the learning experience. We can configure the labs to replicate particular operational environments, delivering a real-life experience without the risks of training on a live network.

Tellabs primary training centers are located near Chicago, Illinois, USA and Espoo, Finland. Tellabs operates satellite training centers in Kuala Lumpur, Malaysia, Mexico City, Mexico and Sao Paulo, Brazil. Check with Tellabs Learning Connections for the latest information on Training availability and locations.

Classroom-Connect: Training at Customer Site

We can arrange on-site instruction at your location to accommodate your schedules and minimize travel-related costs. On-site classroom training is particularly effective when conducted prior to system activation of a new installation.

To ensure effective training, all courses conducted outside of Tellabs' training facilities require a classroom-like environment equipped with training aids, such as video projectors and white boards.

■ **Training Paths**

Tellabs' Training Paths illustrate the recommended course curriculum for particular technology areas. They include optimal course flows for different job roles to provide a more personalized learning experience. We work with you to design tailored training plans that get your team up to speed with the latest Tellabs technology.

For more information on training paths, please refer to the Tellabs Training Catalog at <http://www.tellabs.com/training>.

Tellabs Learning Connections (TLC)

Tellabs Learning Connections (TLC) provides you with online access to training services, course descriptions, enrollment, schedules and e-learning courses. Additionally, course enrollment and your training history are available over the web at any time—you can even print a new training certificate if the original is misplaced.

Features available on TLC include:

- Browse the course catalog
- Obtain detailed information about individual courses, including duration, prerequisites, learning objectives, course content and delivery options
- Enroll in prerequisite courses and browse required reading lists
- Access web-based courses at any time
- Enroll in any instructor-led courses scheduled at a Tellabs training center
- Request a private course or indicate interest in a course not currently scheduled.



Get hands-on training with Tellabs equipment and a live instructor.

Tellabs® Global Services

Tellabs Global Services delivers quantifiable results that help you succeed. Our deep expertise and specialized services help reduce costs, optimize performance, minimize risk, and speed time-to-market. We solve the complex business, technical and operational challenges you face in deploying advanced networks — anywhere in the world. Tellabs Global Services' reputation for providing a better customer experience is the result of an open and honest approach, the ability to provide an objective viewpoint, and dedication to customer satisfaction.

About Tellabs

Tellabs innovations enable the mobile Internet and help our customers succeed. That's why 43 of the top 50 global communications service providers choose our mobile, optical, business and services solutions. We help them get ahead by adding revenue, reducing expenses and optimizing networks. Tellabs (Nasdaq: TLAB) is part of the NASDAQ Global Select Market, Ocean Tomo 300™ Patent Index, the S&P 500 and several corporate responsibility indexes including the Maplecroft Climate Innovation Index, FTSE4Good and eight FTSE KLD indexes. <http://www.tellabs.com>.

TLC is available after registration on the Tellabs Portal. To register, please complete the form including your contact details at www.portal.tellabs.com. Once you receive a confirmation email with your password, you can log in to the Tellabs Portal and access TLC via the Training tab.



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